

210 N. Park Ave

Winter Park, FL

32789

July 21, 2005 Via Overnight RECEIVED

JUL 2 2 2005

PUBLIC SERVICE

COMMISSION

P.O. Drawer 200

Ms. Beth O'Donnell Executive Director

Winter Park, FL

Kentucky Public Service Commission

32790-0200

211 Sower Blvd.

Frankfort, KY 40602-0615

Tel: 407-740-8575 Fax: 407-740-0613

tmi@tminc.com

RE: Administrative Case No. 2005-00186; Access Integrated Networks, Inc. Responses to Commission and Attorney General Data Requests

Dear Ms. O'Donnell:

Enclosed for filing are the original and five (5) copies of the responses of Access Integrated Networks, Inc. to the Commission and Attorney General Data Requests in the above-referenced proceeding. One copy of these responses is being filed with the Office of the Attorney General, Office of Rate Intervention.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3006 or via email at croesel@tminc.com. Thank you for your assistance.

Sincerely,

Carey Roesel

Consultant to Access Integrated Networks, Inc.

Enclosure *CR/gs*

cc: Office of the Attorney General, Rate Intervention

Sharyl Fowler - AIN

file: AIN – KY Local

tms: KYl050x

BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSOIN

ACCESS INTEGRATED NETWORKS, INC. RESPONSE TO COMMISSION DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

1. Does the utility offer a plan that is described, named or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

Response: Yes.

All Access Business Line Package offers unlimited calls within the standard flat rate local calling area, unlimited features, and free domestic outbound long distance with a cap of 600 minutes. Please see Attachment PSC-1.

All Access Lite Business Line Package offers unlimited calls within the standard flat rate local calling area, unlimited features, and unlimited IntraLATA outbound long distance calls. Please see Attachment PSC-1.

Simple Connections Residential Line Package offers unlimited calls within the standard flat rate local calling area, unlimited IntraLata outbound long distance calls, feature choices, free domestic outbound long distance calls with a cap of 2500 minutes. Please see Attachment PSC-1.

Simple Connections Lite Residential Line Package offers unlimited local and IntraLata calling, 100 intrastate & interstate long distance minutes, and most features. Please see Attachment PSC-1.

Home Companion Residential Line Package offers unlimited calls within the standard flat rate local calling area, unlimited domestic long distance calling, and unlimited features to be chosen from the list provided. Please see Attachment PSC-1.

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

Response: Yes.

Simple Connections – "Unlimited" domestic long distance is offered, but there is a cap of 2500 minutes applied per line, aggregated by line, per location per month. Section 3.11 of AIN's tariff on file with the KY PSC notates this cap.

Home Companion – "Unlimited" domestic long distance is offered, but if the customer's usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, the customer may be moved to another plan. Section 3.10 of AIN's tariff on file with the KY PSC explains this package.

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

Response: Customers are notified of all details of the package offered during the sales call made by our agents. Additionally the limitations are notated on the agreements signed by the customer. Our customer agreements also note our tariffs for greater details. The customer is strongly encouraged to read the ENTIRE contract thoroughly prior to signing.

Simple Connections – Beside the offering of "Unlimited domestic long distance minutes" is a footnote reference. The footnote, located just beneath the offering, reads: "A cap of 2500 minutes of domestic long distance will apply per line, aggregated by line, per location per month".

Home Companion – Beside the offering of "Unlimited Domestic long distance" is a footnote reference. The footnote, located at the bottom of the page, reads: "Unlimited Domestic Long Distance – If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, the customer may be moved to another plan".

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer endusers the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

Response: Our sales personnel are trained in advance of sales initiatives; product descriptions, customer agreements and other product collateral are controlled and distributed exclusively by the company; customer agreements are signed which reference our tariffs which are posted on our public website.

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when those limitations are exceeded? If yes, how is the customer notified?

Response: There is no proactive notification to the customer prior to billing for the overage.

6. How and when are customers notified that changes have been made to the plan?

Response: Customers would be notified of any changes in the plans previously described through either direct mailing of a letter or bill insert 30 days prior to the change taking affect.

7. Are customers asked to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

Response: No

8. Explain why the utility markets, names or describes a plan that is "unlimited" when limits on the plan exist.

Response: The company makes every effort to provide the services as marketed while providing reasonable protection to the company from abusive use behavior.

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

Response: The Company applies its rates and practices as described in its tariffs and does not discriminate in the application of those rates and practices.

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date the complaint was closed.

Response: AIN has received no complaints regarding any unlimited plans offered in KY since January 1, 2001.

BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION

ACCESS INTEGRATED NETWORKS, INC. RESPONSE TO COMMISSION DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

Attachment PSC-1

(N)

DESCRIPTION OF SERVICE

3.11 Simple Connections Package

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting Hunting

Caller ID Deluxe 3rd Party Blocking

Three-Way Calling
Repeat Dialing
Call Forwarding Variable
Call Forwarding No Answer
Call Forwarding Busy Line
Call Return
Call

Speed Dialing Call Selector 900/977 Blocking Call Trace

Distinctive Ring

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of domestic interLATA calling is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, and Alaska do not qualify under the free usage provisions of this plan and will be billed at \$0.14 per minute. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.15 per minute. No data usage is permitted under the Simple Connections long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

ISSUED: August 4, 2004 EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202 Macon, Georgia 31210

(N)

(N)

DESCRIPTION OF SERVICE

3.12 <u>Simple Connections Lite Package</u>

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting 3rd Party Blocking

Caller ID Deluxe

Three-Way Calling
Repeat Dialing
Call Forwarding Variable
Call Forwarding No Answer
Call Forwarding Busy Line

Anonymous Call Rejection
Repeat Dialing Blocking
Call Return Blocking
Caller ID Blocking
Caller ID Blocking
Collect Call Blocking
International Blocking

Call Return Call Selector Speed Dialing Call Trace

900/977 Blocking

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 100 minutes of domestic interLATA calling is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, and Alaska do not qualify under the free usage provisions of this plan and will be billed at \$0.14 per minute. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.15 per minute. No data usage is permitted under the Simple Connections Lite long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

ISSUED: August 4, 2004 EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

Macon, Georgia 31210

(N)

(N)

(N)

DESCRIPTION OF SERVICE

3.10 Home Companion Line Package

Home Companion service includes a Residential Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited domestic long distance calling is also included in the monthly recurring charge. Home Companion residential service is only available to new or existing business customers who subscribe to local exchange services provided by the Company.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with	Speed Calling
Transfer	
Call Forwarding Don't Answer	Call Tracing
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per line
Call Selector	Caller ID
Star 98 Access	Message Waiting Indication
Distinctive Ringing Service	Caller ID Deluxe
Call Forwarding Busy Line	

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

Home Companion does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Home Companion service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

ISSUED: February 23, 2004 EFFECTIVE: March 24, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202 Macon, Georgia 31210

DESCRIPTION OF SERVICE

All Access Business Line Package 3.8

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

Call Forwarding Call Waiting Speed Calling Three-Way Calling

Call Forwarding Don't Answer Hunting

Remote Access - Call Forwarding Variable Call Tracing Call Return Selective Class of Call Screening Call Tracing Repeat Dialing

Preferred Call Forwarding Call Block

Anonymous Call Rejection, per line Call Selector

Enhanced Caller ID Caller ID Star 98 Access Calling number delivery blocking, per line

permanent

Message Waiting Indication Distinctive Ringing Service

Caller ID Deluxe Call Forwarding Busy Line

All Access service requires a three-year term commitment1 .Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

EFFECTIVE: September 3, 2004

ISSUED: August 4, 2004

Steven T. Brown, Senior Director Regulatory and ILEC Relations Issued by:

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

Macon, Georgia 31210

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¹ Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan.

Kentucky Tariff No. 4 1st Revised Page 65.2 Cancels Original Page 65.2

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DESCRIPTION OF SERVICE

3.8 All Access Business Line Package (Cont'd)

All lines at the customer's location are required to be All Access unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute. End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change. Customers choosing intraLATA only will still qualify for 600 MOU.

All Access does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

Material previously located on this page now appears on Page 103.

ISSUED: May 25, 2004

EFFECTIVE: June 24, 2004

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202 Macon, Georgia 31210

DESCRIPTION OF SERVICE

3.9 All Access Lite Business Line Package

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling	Speed Calling
with Transfer	
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Return
Variable	
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per	Star 98 Access
line permanent	
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year¹ term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$0.049 per minute.

ISSUED: August 4, 2004 EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

Macon, Georgia 31210

KYL0403

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¹ Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan.

DESCRIPTION OF SERVICE

3.9 All Access Lite Business Line Package

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling	Speed Calling
with Transfer	
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Return
Variable	
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line	Star 98 Access
permanent	
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year¹ term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$0.049 per minute.

ISSUED: August 4, 2004 EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202 Macon, Georgia 31210

KYL0403

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¹ Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan.

- 4.3 <u>Basic Local Service Rates</u> (Cont'd)
 - 4.3.1 Residential Local Exchange Service (Cont'd)
 - B. Usage Sensitive Charges and Allowances
 - 1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

- 4.3 Basic Local Service Rates (Cont'd)
 - 4.3.2 Business Local Exchange Service Lines (Cont'd)
 - B. Usage Sensitive Charges and Allowances
 - 1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Residential	Business
Three-Way Calling	\$0.80	\$0.80
Call Return	\$0.80	\$0.80
Repeat Dialing	\$0.80	\$0.80
Busy Connect (Per call, per use)	\$0.80	\$0.80
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

ISSUED: March 5, 2002 EFFECTIVE: April 4, 2002

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

4.4 Optional Calling Features (Cont'd)

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

Local Exchange Services

GRANDFATHERED SERVICES

6.1 All Access Business Line Package - Old¹

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

Call Waiting Call Forwarding
Three-Way Calling Speed Calling

Hunting Call Forwarding Don't Answer

Remote Access - Call Forwarding Variable Call Tracing
Selective Class of Call Screening Call Return
Repeat Dialing Call Tracing

Call Block Preferred Call Forwarding

Call Selector Anonymous Call Rejection, per line

Caller ID Enhanced Caller ID
Calling number delivery blocking, per line Star 98 Access

permanent

Distinctive Ringing Service Message Waiting Indication

Call Forwarding Busy Line Caller ID Deluxe

All Access service requires a three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

Material appearing on this page was previously located on Page 65.1.

ISSUED: May 25, 2004 EFFECTIVE: June 24, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

Macon, Georgia 31210

KYL0402

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¹ Service in effect prior to June 24, 2004.

GRANDFATHERED SERVICES

6.2 All Access Lite Business Line Package - Old¹

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All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling	Speed Calling
with Transfer	
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Return
Variable	
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line	Star 98 Access
permanent	
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute.

Material appearing on this page was previously located on Page 65.3.

ISSUED: May 25, 2004

EFFECTIVE: June 24, 2004

Issued by:

Steven T. Brown, Senior Director Regulatory and ILEC Relations

Access Integrated Networks, Inc. 4885 Riverside Drive, Suite 202

¹ Service in effect prior to June 24, 2004.

BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSOIN

ACCESS INTEGRATED NETWORKS, INC. RESPONSE TO ATTORNEY GENERAL DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186

1. Please provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

Response: Please see attached.

2. Please provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed copy for every customer.

Response: Please see attached.

BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION

ACCESS INTEGRATED NETWORKS, INC. RESPONSE TO ATTORNEY GENERAL DATA REQUEST IN ADMINISTRATIVE CASE NO. 2005-00186

Attachment AG-1

SIMPLE CONNE					Market Service Control
Agent ID Agent Date FAX To 1-877-31		AGREEMENT		Acces	Simple"
the SIMPLE CONNEC	CTIONS or SIMPLI	to become a customer ("Cus E CONNECTIONS LITE tele mer and ACCESS agree as	communications service pac	d Networks, Inc., ("ACCESS") kage ("SIMPLE CONNECTION	and to receive ONS package")
The Customer will pro CONNECTIONS or S will then initiate service	IMPLE CONNECT	IONS LITE package and wil	") if required, authorizing AC return the LOA and this Ag	CCESS to provide the SIMPL reement both duly signed to \prime	E ACCESS which
 Unlimited dom 	al and expanded lo nestic long distance	cal calling (IntraLATA)	Unlimited local and100 intrastate / inteMinutes over plan	e Connections Lite Plan Incl l expanded local calling (Intra erstate long distance minutes allowance are billed at compe ures except hunting & distinct	LATA) etitive tariff rates
1 A cap of 2500	minutes of domestic long	distance will apply per line, aggregated b	line per locatron per month		
		ase package does not include: Calling Cards International Calls Directory Assistance Calls	Toll Free Service (800, 888 877, Voice Mail Inside Wire maintenance or other		
STEP 1 Additio	nal Service Ont	ions	igggen metastianspulserija, distributivija, sente ilga i bestar grang popular vinorinom at menegatian metatobe	as ann an Leannach ann agus faidh 1996 1996 1996 1996 1996 1997 1996 1996	han syggety or ormer shorts specified and methodisciple, and that it
Customer Initials:	•	Domestic Toll Free Service	:e		
Customer Initials:		Voice Mail			
Customer Initials:		AccessLine Inside Wire N	laintenance		
Customer Initials:	: X	5% Discount for 1 year ag	reement		
 If a data lin features ch 	e or an additional varges will apply, a	voice line is required, a stand and any LD on the line will be	lard business line can be or	bsite www.accesscomm.com dered. The normal line rate a the tariff.	
STEP 2 - Term Pla		gan kagan jang-tang dan madalahagan gamaga-tang pendapanan jadh gagan an tapa kaja dalah saja mendalah ta	y talan nepamba y y ningi wa qaraat y araan y araan oo ligah nagiriga a saanaga wan ah falkiili an halagaga anaa ahaa haba	hana (I in the private and in the private of the state of the private st	ud purighters, sjens sprinskep i nepolement til betære på er i springer
Plan Type:	SIMPLE	CONNECTIONS	SIMPLE	CONNECTIONS LITE	
Contract Term:	☐ 1 Year	Month to Month			
Monthly Rate:	\$	Customer's Initials			
STEP 3 – Customo	er Information	eladarando o seguintara a constituira de primeiro de primeiro e seguinte de la calacad pris de primeiro de primeiro	ok mooning in some mengangangan mengangkangan pengangan pengangan pengangan pengangan pengangan pengangan penga Pengangan pengangan	A THE SPACE AS CONSISSENCE (SOUTH SPACES SERVING SERVI	された。1914年中での日本では日本日は日本のである。
(Legal Name)		Telephone Number (in	clude area code)	
Ā	Address		City	State	
S	Social Security ID:			s	
Yes fre	om us in order to in	nform you about additional s	ervices we offer. This type of	ucts and services you curren f information is commonly kn Network Companies will use	own as

ACCESS INTEGRATED NETWORKS
4885 RIVERSIDE DR, STE. 107. MACON, GA 31210
TOLL-FREE 1- 888- 275- 7758 TOLL-FREE FAX: 1- 877- 311- 8141 ALL ACCESS

Date

I hereby acknowledge and authorize Access to perform a credit review to determine eligibility for service

E-Bill (on-line invoice via email with no paper invoice or remittance)

STEP 4 – Electronic Billing & Payment (Optional: choose one or both - - see terms and conditions for details)

E-Auto Pay Option (credit card payment on-line)

Authorized Customer Signature

SIMPLE CONNECTIONS / SIMPLE CONNECTIONS LITE AGREEMENT Agent ID Agent Date

FAX To 1-877-311-8141



- 1. The Term of this Agreement extends from the date of initial service activation by Access Integrated Networks through the term noted above thereafter, and is subject to final credit approval. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The monthly base package charge for such service shall not change prior to thirty (30) day advanced notification to the customer by Access. Customer will be offered the option to be released from the terms of the contract without penalty in the case of a rate increase on the monthly base package charge. The release option does not extend to Contract Assumptions from the incumbent local exchange carrier, nor does the release option apply to rate increases of features charges, long distance usage, ancillary service charges, surcharges and/or fees. **
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- 3. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$30.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
- 4. Termination by Access Integrated Networks Access Reserves the right to terminate this agreement at anytime with a thirty-day (30) written notification to the customer.
- 5. Renewal Upon expiration of the Initial Term Agreement, this Agreement will automatically renew for a one year term period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 6. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Customer will be required to continue subscription to same service at new location. Rates may vary based on geographic locations. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 3, above. If customer moves a location under a term plan outside Access Integrated Networks service area, Access reserves the right to invoice customer in accordance with paragraph 3, above.
- 7. Payment / Collection of Charges Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half (1 5%) interest charge per month (1% in N C). In the event that the customer fails to pay any amount owed, customer shall be liable for any fees incurred by Access to collect unpaid balances. Access reserves the right to cease providing the service until such time the invoice is paid. Such interruption of service shall not be a breach of this agreement, and shall not afford Customer any relief outlined in this agreement or any other document.
- 8. **E-Bill** By choosing this option, the customer elects <u>not</u> to receive a monthly paper invoice (detail, summary and remittance) and instead receive an on-line invoice. The customer shall receive a monthly email notification that the monthly invoice is available to be viewed on-line at <u>www.accesscomm.com</u>.
- 9. **E-Auto Pay** By choosing the E Pay Option, the customer agrees to maintain a valid credit card number on file with Access Integrated Networks, and grant approval to automatically charge the credit card the balance due each month. Customer does have the option to discontinue this form of payment upon their request
- 10. Agreement Modifications Only an authorized officer of Access Integrated Networks may agree to modifications to the terms and conditions of this agreement.
- 13. Calls to AK, HI, USVI and Puerto Rico are not part of any plan minutes and are billed at an alternate rate which can be viewed at www.accesscomm.com
- ** This Contract is subject to and controlled by the provisions of Access' lawfully filed government tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs and can be viewed at www.accesscomm.com. This Agreement shall be governed by the laws and regulations of the State as the customer's principal place of business.

This agreement supersedes any and all verbal or written rep	presentations of the price	of Access services.
I acknowledge the agreement terms and conditions of this agreement	Customers Initials	Date

Simple Connections

Residential Product Summary Dealer Rate Sheet



	Simple Connections	Simple Connections Lite
Plan Description	Comprehensive Bundled Offering of local lines, features, unlimited LD	Comprehensive Bundled Offering of local lines, features, 100 minutes free LD
Availability	Alabama, Georgia, Florida, Kentucky, Louisana, Mississippi, North Carolina, South Carolina, Tennessee	Alabama, Georgia, Florida, Kentucky, Louisana, Mississippi, North Carolina, South Carolina, Tennessee
Pricing	See Plan Pricing By Zone Below*	See Plan Pricing By Zone Below*
Package Features	Call Waiting* Caller ID Deluxe* Three Way Calling* Call Forward Variable Call Forward Busy Call Forward No Answer Call Forward No Answer Call Forward No Answer Call Selector Automatically applied on each line 900/977 Blocking Anonymous Call Rejection Repeat Dial Blocking Call Return Blocking Call Return Blocking Call Return Blocking Call Return Blocking Caller ID Blocking International Blocking Distinctive Ring Hunting	 Call Waiting* Caller ID Deluxe* Three Way Calling* Repeat Dial* Call Forward Variable Call Return* Speed Dial* Call Forward Busy Call Forward No Answer Call Selector Anonymous Call Rejection Repeat Dial Blocking Call Return Blocking Call Return Blocking Caller ID Blocking Collect Call Blocking International Blocking
Additional Features	 Inside Wire Maintenance \$5.50 / per line Privacy Director \$5.95 / per line Voicemail \$5.95 / per line 	 Inside Wire Maintenance \$5.50 / per line Privacy Director \$5.95 / per line Voicemail \$5.95 / per line Distinctive Ring \$3.95 Hunting \$3.95
Local Calling (48 Conliquous Stales)	Unlimited local and lata wide calling	Unlimited local and lata wide calling
Long Distance	Free Domestic Voice LD	100 free domestic minutes / line; \$0.06 / min over plan
LD Domestic Rate Domestic Outbound Toll Free (Domestic Inbound) Card	Free LD Full minute billing \$2.95 fee & .069 / minute Full minute billing \$0.15 / min Full minute billing	\$0.06 / minute; intrastate & interstate Full minute billing \$2.95 fee & .069 / minute Full minute billing Full minute billing
Discounts 1 Year Term	5% Discount	5% Discount

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on www.accesscomm.com. Other restrictions may apply pursant to the tariffs. The laws and regulations of the state shown as the cutomer's principal place of residence shall govern this Agreement. Offer May be modified or withdrawn at any time without notice.



At Access, our promise is

Phone Service Made Simple

and we intend to keep it that way.

Simple Connections

Unlimited local calls

Unlimited domestic long distance

Unlimited use of more than 10 popular calling features

Simple Connections Lite

Unlimited local calls

100 free domestic long distance minutes

Unlimited use of more than 10 popular calling features

Only 6 cents per minute for long distance over 100 minutes

Simple Connections features include:

CalleriD Call Walting Call Forward Options - Caller ID Blocking Call Selector Repeat disting

Call Return Distinctive Ring*

Hunting*

Three Way Calling Anonymous Call Rejection

Features are subject to availability in each market *Hunting and Distinctive Ring are available at an additional charge for the Simple Connections Lite Package

With either of the Simple Connections plans, you can also take advantage of

√ 5% discount for One Year Term Plan

Why do our customers like us?

Customer Commitment. Always ready to assist our customers in selecting the best local and long distance plans to fit their needs, our people are experienced, knowledgeable, helpful and friendly.

Quality Products at Affordable Rates. From the most basic plan to all-inclusive service, we offer plenty of choices. By letting our customers choose the service they want, they always know they are getting the best value for their dollar.

Fair and Simple Billing. Our billing is designed with the customer in mind: easy to read and easy to understand. And our bills our always available for safe and secure on-line viewing and payment.



For specific rate information in your area, call your local sales representative.

Agent Name Goes Here Agent Phone Number Here

Founded in 1996, Access Integrated Networks is a rapidly growing phone service provider. With 35,000 customers across nine states in the Southeast, Access is dedicated to offering affordable, dependable telephone service and fast, friendly customer service.

SIMPLE CONNECTION / SIMPLE CONNECTION LITE RESIDENTIAL AGREEMENT

Agent ID	
Agent	
Date	
FAX To:	1-877-311-8141



1

The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the SIMPLE CONNECTION UNLIMITED or SIMPLE CONNECTION LITE telecommunications service package ("SIMPLE CONNECTION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the SIMPLE CONNECTION or SIMPLE CONNECTION LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. SIMPLE CONNECTION / SIMPLE CONNECTION LITE is a telecommunication service package that provides the following:

For each, the Simple Connection Plan includes:

- Unlimited local and expanded local calling (IntraLATA)
- Unlimited domestic long distance minutes*
- · Unlimited features, including Hunting & Distinctive Ring

For each, the Simple Connection Lite package includes:

- Unlimited local and expanded local calling (IntraLATA)
- 100 Intrastate / Interstate long distance minutes
- · Minutes over plan allowance, billed at competitive tariff rates
- Multiple features, does not include Hunting & Distinctive Ring

Please note, Calls	to AK, HI, USVI and Puerto Rico are not i	ncluded in the plan minutes and are billed at their tariffed ra
Please note data Additional Serv Customer Initials Customer Initials Customer Initials Customer Initials	: X Domestic Toll Free : X Voice Mail : X AccessLine sm Inside	e Wire Maintenance
Calling (Internati	ailable options not included in Simple Con Cards onal Calls y Assistance/Operator Services	nection packages (charges apply):
Plan Type Selecte	ed: (Please check one) Simple Conn	ection Unlimited Simple Connection Lite
	Agreement Term: Month-to-Mo	nth One (1) Year
Monthly Rate (tax	es and surcharges not included):	Customer's Initials
I hereby acknowled	dge and authorize Access to perform a cre	edit review to determine eligibility for the service.
Customer's Initials	Custome	r Email Address:
Social Security nur	mber:	E-Bill Option E-Auto Pay Option
CUSTOMER:		
	(Customer Name)	
	Address	Apt. Number
	City State	Zip Code
	Signature	Date
List residential nun	nbers:	
Telephone Numbe	r(s): Order New Telephone Nun	nber (Complete New Service Request Form)
	Existing Telephone Number	er(s):
Toll Free Number	Ordered: Order New Toll Free	
	Existing Toll Free Number:	
	Toll Free local Residential	ring to Number (10 Digits):

7/19/2005 Version 1.5 SIMPLE CONNECTION AGREEMENT

^{*} See number 8 of Terms and Conditions for explanation of unlimited domestic long distance



TERMS AND CONDITIONS

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs (www.accesscomm.com), including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of residence shall govern this Agreement.

This Agreement extends from the date of its execution by Access until completion of the term noted above. The rate to the Customer shall be as noted in the above section, per line, per month during the term. The rate for such service shall not change for the duration of the term and **does not include applicable taxes or surcharges**.

- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Presubscribe Interexchange Carrier Charge (PICC) in addition to the monthly rate initialed above.
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the one (1) year term (if selected) upon giving ACCESS thirty (30) days written notice.

Customers that choose the one year term plan option and cancel service before completion will be assessed an early termination penalty. The penalty will be applied at \$30.00 per month times (x) the number of months remaining on the contract. The early termination penalty charge will be applied on the Customer's final invoice. In the event the customer cancels service because of a move to a non-service area the early termination penalty will apply.

- 4. **Termination by Access** Access reserves the right to terminate this agreement with thirty-day (30) written notification to the customer.
- 5. Renewal Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 6. In the event Customer changes service locations, the Customer shall notify Access at 1-877-600-4927 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with item 3, above.
- 7. Payment / Collection of Charges Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half percent (1.5%) interest charge per month. In the event that the Customer fails to pay any amount owed, Access reserves the right to hire the services of a collection company to secure payment. Customer shall be liable for any fees incurred by Access to collect unpaid balances.
- 8. Simple Connections Unlimited, Extended Usage The residential package is intended to be used for voice calling and not internet / data usage. If it is determined that data is being used under the plan and Customer utilizes package for extended minutes of greater than 2500 minutes, additional usages charges of tariffed per minute rate will apply.
- 9. **E-Bill Option** By choosing the E-Bill Option, Customer elects not to receive a monthly paper invoice and to receive an on-line invoice. The customer shall instead receive an email notification alerting them that their new invoice is available and can be viewed on-line at www.accesscomm.com.
- 10. E-Auto Pay By choosing the E-Auto Pay Option, Customer agrees to maintain a valid credit card number on file with ACCESS. Customer further authorizes ACCESS to automatically charge the credit card each month for all monthly charges incurred from ACCESS. Customer does have the option to discontinue this form of payment upon their request.

This agreement supersedes any and all verbal or written representations of the cost of Access services

l acknowledge the agreement terms and conditions	(customer initials)
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SIMPLE CONNECTION / SIMPLE CONNECTION LITE RESIDENTIAL AGREEMENT

	THE CHOIL FILE TECH
Agent ID	
Agent	
Date	
EAX To	1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the SIMPLE CONNECTION UNLIMITED or SIMPLE CONNECTION LITE telecommunications service package ("SIMPLE CONNECTION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the SIMPLE CONNECTION or SIMPLE CONNECTION LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. SIMPLE CONNECTION / SIMPLE CONNECTION LITE is a telecommunication service package that provides the following:

For each, the Simple Connection Plan includes:

- Unlimited local and expanded local calling (IntraLATA)
- Unlimited domestic long distance minutes*
- Unlimited features, including Hunting & Distinctive Ring

For each, the Simple Connection Lite package includes:

- Unlimited local and expanded local calling (IntraLATA)
- 100 Intrastate / Interstate long distance minutes
- · Minutes over plan allowance, billed at competitive tariff rates
- Multiple features, does not include Hunting & Distinctive Ring

Please note, Calls to AK, HI, USVI and Puerto Rico are not included in the plan minutes and are billed at their tariffed rate.

Additional Services Customer Initials Customer Initials Customer Initials Customer Initials Customer Initials Additional av Calling Internat	:: X D. :: X Vol. :: X Ao. :: X 50 ailable options not include	omestic Toll Free Soice Mail occessLine sm Inside % discount for 1 ye led in Simple Conr	Wire Maintenance	oply):
	ed: (Please check one)		ection Unlimited Simple	e Connection Lite
i idii i ype delect	Agreement Term:			
	Agreement rem.	IVIONIII-IO-IVIOI	iui One (1) Year
Monthly Rate (tax	es and surcharges not ir	ncluded):	Customer's Initials _	-
I hereby acknowle	dge and authorize Acces	s to perform a cred	dit review to determine eligibi	lity for the service.
Customer's Initials		Customer	Email Address:	
Social Security nu	mber:		E-Bill Option	E-Auto Pay Option
CUSTOMER:	(Customer Name)			
	Address		Apt. Number	
	City	State	Zip Code	
	Signature		Date	THE PROPERTY OF THE PROPERTY O
List residential numbers:				
Telephone Number(s): Order New Telephone Number (Complete New Service Request Form)				
·				
Toll Free Number Ordered: Order New Toll Free Toll Free Number Ordered: Order New Toll Free				
			ing to Number (10 Digits):	
Please include Lat			, , , , –	
r rease include Let	ter of Authorization and f	vew pervice Kedni	est Form (if necessary) with	you order.

^{*} See number 8 of Terms and Conditions for explanation of unlimited domestic long distance.



TERMS AND CONDITIONS

 This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs (<u>www.accesscomm.com</u>), including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs.
 The laws and regulations of the state shown as the customer's principal place of residence shall govern this Agreement.

This Agreement extends from the date of its execution by Access until completion of the term noted above. The rate to the Customer shall be as noted in the above section, per line, per month during the term. The rate for such service shall not change for the duration of the term and **does not include applicable taxes or surcharges**.

- 2. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Presubscribe Interexchange Carrier Charge (PICC) in addition to the monthly rate initialed above.
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the one (1) year term (if selected) upon giving ACCESS thirty (30) days written notice.

Customers that choose the one year term plan option and cancel service before completion will be assessed an early termination penalty. The penalty will be applied at \$30.00 per month times (x) the number of months remaining on the contract. The early termination penalty charge will be applied on the Customer's final invoice. In the event the customer cancels service because of a move to a non-service area the early termination penalty will apply.

- 4. **Termination by Access** Access reserves the right to terminate this agreement with thirty-day (30) written notification to the customer.
- 5. **Renewal -** Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 6. In the event Customer changes service locations, the Customer shall notify Access at 1-888-275-7758 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with item 3, above.
- 7. Payment / Collection of Charges Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half percent (1.5%) interest charge per month. In the event that the Customer fails to pay any amount owed, Access reserves the right to hire the services of a collection company to secure payment. Customer shall be liable for any fees incurred by Access to collect unpaid balances.
- 8. **Simple Connections Unlimited, Extended Usage** The residential package is intended to be used for voice calling and not internet / data usage. If it is determined that data is being used under the plan and Customer utilizes package for extended minutes of greater than 2500 minutes, additional usages charges of tariffed per minute rate will apply.
- 9. **E-Bill Option** By choosing the E-Bill Option, Customer elects not to receive a monthly paper invoice and to receive an on-line invoice. The customer shall instead receive an email notification alerting them that their new invoice is available and can be viewed on-line at www.accesscomm.com.
- 10. E-Auto Pay By choosing the E-Auto Pay Option, Customer agrees to maintain a valid credit card number on file with ACCESS. Customer further authorizes ACCESS to automatically charge the credit card each month for all monthly charges incurred from ACCESS. Customer does have the option to discontinue this form of payment upon their request.

This agreement supersedes any and all verbal or written representations of the cost of Access so	ervices.

I acknowledge the agreement terms and conditions _____ (customer initials)

ACCESS HOME COMPANION AGREEMENT

Agent ID		
Agent		-
Date		•
FAX To 1-87	'-311-8141	•



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package¹ ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Residential Line
- Unlimited Features**
- Unlimited Domestic long distance²

** Features Available

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with	Speed Calling
Transfer	
Call Forwarding/ Preferred Call Forwarding/Call	Call Block/ Anonymous Call Rejection, per line/
Forwarding Busy Line/ Call Forwarding Don't	Calling number delivery blocking, per line
Answer	permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 Access (Requires Voice Mail)	Call Tracing
Call Selector	Distinctive Ring

- * The Package does not include:
 - Calling Cards
 - International Calls
 - Directory Assistance Calls
 - Toll Free Service (800, 888, 877, 866)
 - Voice Mail

Rate Group	Monthly Rate	Customer's Initials	
CUSTOMER:	(Customer Name)	Telephone Number	
Ву:	Address	City Stat	e
	Signature	Date	Market Control of the

- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply
 including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC
 Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay
 Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
- 3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

7/14/2005

¹This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

²Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan

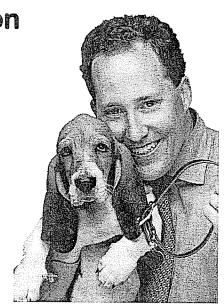
Simplify Your Life With Access Home Companion!

Introducing...

Phone Service Made Simple For Your Home

The Access Home Companion

- Unlimited Local Calling
- Unlimited Domestic
 Long Distance
- More Than Fifteen
 Features Included
- No Contract
- Easy-to-Read Combined Billing



A new package with Unlimited Local and Unlimited Long Distance service for your home.

For More Information Visit Our Website www.accesscomm.com



This is only available to Access new and existing business customers within Access' network coverage area. Rates are subject to change and Access reserves the right to discontinue any plan at any time. Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local residential telephone service will be changed to Access. Service may not be available in all areas. See your Access representative and our Terms of Service for details

ACCESS HOME COMPANION AGREEMENT Agent ID Agent Date



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package¹ ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Residential Line
- Unlimited Features**

FAX To 1-877-311-8141

Unlimited Domestic long distance²

** Features Available

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with	Speed Calling
Transfer	
Call Forwarding/ Preferred Call Forwarding/Call	Call Block/ Anonymous Call Rejection, per line/
Forwarding Busy Line/ Call Forwarding Don't	Calling number delivery blocking, per line
Answer	permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 Access (Requires Voice Mail)	Call Tracing
Call Selector	RingMaster Service

- * The Package does not include:
 - Calling Cards
 - International Calls
 - Directory Assistance Calls
 - Toll Free Service (800, 888. 877, 866) service can be purchased separately and billed at reduced rate of \$.049 per minute.
 - Voice Mail

Rate Group	Monthly Rate	Customer's Initials	
CUSTOMER:	(Customer Name)	Telephone Number	
Ву:	Address	City State	
	Signature	Date	***

- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply
 including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC
 Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay
 Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
- 3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

¹This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

residence.

²Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan.

7/19/2005 Version 1.2

ACCESS HOME COMPANION AGREEMENT

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package¹ ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Residential Line
- Unlimited Features**
- Unlimited Domestic long distance²

** Features Available

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with	Speed Calling
Transfer	
Call Forwarding/ Preferred Call Forwarding/Call	Call Block/ Anonymous Call Rejection, per line/
Forwarding Busy Line/ Call Forwarding Don't	Calling number delivery blocking, per line
Answer	permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 Access (Requires Voice Mail)	Call Tracing
Call Selector	Distinctive Ring

- * The Package does not include:
 - Calling Cards
 - International Calls
 - Directory Assistance Calls
 - Toll Free Service (800, 888, 877, 866)
 - Voice Mail

Rate Group	Monthly Rate	Customer's Initials	
CUSTOMER:	(Customer Name)	Telephone Number	
Ву:	Address	City State	
	Signature	Date	

- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply
 including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC
 Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay
 Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
- 3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

¹This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

residence.

²Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan.

7/19/2005

ACCESS HOME COMPANION AGREEMENT

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



DRAFT

The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Residential Line
- Unlimited Features Including Hunting and Caller ID
- Unlimited Domestic long distance

- * The Package does not include:
 Calling Cards
 - - International Calls

 - Toll Free Service (800, 888 877, 866) service can be purchased separately and billed at reduced rate of \$ 049 per minute.

Rate Group	Monthly Rate	Customer's Initials	-
CUSTOMER:	(Customer Name)	Talanho	one Number
Ву:	Address		
		City	State
	Signature	Date	

- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will assist in the conversion to the carrier of your choice at no additional
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC). 2
- 3. Home Companion Package only available with existing or new Access Business Account
- In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption

7/19/2005

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

Home Companion

Product Summary Dealer Rate Sheet



		€.					

Plan Description

Residential package with unlimited local, long distance, and features for existing and new Access busniess customers

Availability

Alabama, Georgia, Florida, Kentucky, Louisana, Mississippi, North Carolina, South Carolina, Tennessee

Pricing

See plan pricing on aincental.com

Package Features

- Call Waiting
- Caller ID Deluxe
- Three Way Calling* Repeat Dial*
- Call Forward Variable
- Call Return*
- Speed Dial
- Call Forward Busy
- Call Forward No Answer
- Call Tracing
- Call Selector

Call Block

- 900/977 Blocking
- Anonymous Call Rejection Repeat Dial Blocking
- Call Return Blocking
- Caller ID Blocking
- Distinctive Ring
- Hunting
- Message Waiting Indication** Star 98 Access**

Additional Features

- Inside Wire Maintenance
- Privacy Director
- Voicemail w/ stutter tone

\$5.50 / per line \$5.95/ per line \$5.95 / per line

Local Calling

(48 Contiguous States)

Long Distance

Unlimited local and lata wide calling

Unlimited 600 free domestic minutes / line

LD Domestic Rate

Domestic Outbound Toll Free (Domestic Inbound) Card

Over 600 free MOU in FL, NC, MS \$2.95 fee & .069 / minute

\$0.19 / min

\$.059 / minute

6 second billing increments Full minute billing

Additional Lines

All lines at the location are required to be All Access unless the customer requires a data line (fax or credit card verification). If an additional data line is required a standard 1 FB with no features can be ordered. The normal line rate will apply and any domesitc LD on the line will be billed per the tariff on

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on www.accesscomm.com. Other restrictions may apply pursant to the tariffs. The laws and regulations of the state shown as the cutomer's principal place of business shall govern this Agreement. Offer May be modified or withdrawn at any time without notice

^{*}Automatically applied on each line

^{**} Requires Voice Mail

Simplify your life with the

Access Home

Companion!

The Access Home Companion offers A LOT FOR A LITTLE!

- Unimited Local Caling
- 600 Minutes of Free Long Distance
- Over 20 Features to Choose From
- One Easy to Read Bill
- No Contract

ALL FOR ONE LOW FLAT MONTHLY RATE:

For more information call us at 888-27/5-07/77 or wisit wastedesseomingon



At Access, our promise is Phone Service Made Simple and we intend to keep it that way.

AllAccess

- Unlimited local calls
- Unlimited intraLATA long distance calls
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

AllAccess

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

All Access features include

Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, **Call Forwarding No** Answer, Call Forward Busy, Call Selector. Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling **Number Delivery Blocking and Ringmaster.**

Regulatory fees and taxes apply.

Access also offers Access competitive residential service to our business

Unlimited local calls

COMPANION

- · Unlimited domestic long distance calls
- · Combined billing
- Unlimited use of more than 15 popular calling features

*Available only to new or existing business customers

Why do our customers like us?

- ✓ Customer Commitment. Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- Quality Products at Competitive Prices. Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- Fair and Simple Billing. Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



For specific rate information in your area, call your local sales representative.

Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and mediumsized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.



It's essential to your business. It's your lifeline to customers.

It's your phone service, and

Business Overview:

- Founded in 1996
- Experienced Leadership
- Responsive
 Customer Care
- Competitive Prices

Product Offering:

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

Customer Care 888-275-0777 www.accesscomm.com We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.

All Access - 12/24/36 Month Options. All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

All Access Lite - 12/24/36 Month Options. Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

Legacy Lines/Features/LD - A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

Metro Promo - If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

Simply Access & **Access Loyalty** - Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

Home Companion - The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

Phone Service Made Simple

Agent ID	S / ALL ACCESS LITE AGREEMENT	Accoss
Agent Date		ACCE33
FAX To 1-87	7-311-8141	Phone Service Made Simple "
The undersigned	d currently is or desires to become a customer ("Cus S telecommunications service package ("ALL ACCE	stomer") of Access Integrated Networks, Inc., ("ACCESS") and to receive ESS package") hereinafter described. Therefore, Customer and ACCESS
The Customer w ACCESS LITE p Customer.	ill promptly complete a Letter of Authorization ("LOA ackage and will return the LOA and this Agreement	(") if required, authorizing ACCESS to provide the ALL ACCESS or ALL both duly signed to ACCESS which will then initiate service for the
For each line, the	e ALL ACCESS package includes:	For each line, the ALL ACCESS LITE packages includes:
	rd Business Line	Standard Business Line
 Unlimite 	ed features - including Hunting and Caller ID	 Unlimited features – including Hunting and Caller ID
	omestic Outbound long distance ¹	• Free IntraLATA (local) long distance
Custom	and the second s	
usage s minutes	eparately and if the customer does not select Access for ei	ATA or InterLATA service, but must acknowledge that alternative provider will bill ther IntraLATA and/or InterLATA service they will forego the All Access 600 free
A cap of 6	500 minutes of domestic long distance will apply per line, aggregated by line	e, per location per month
	* The hope population does not be at a	
	Calling Cards Voi	rvice to Telemarketing Firms. ISPs or Call Center Operations ce Mail ide Wire maintenance or other on-site service calls
Customer Initi Customer Initi		0 free minutes will apply only to IntraLATA usage only)
		Ofree minutes will apply only to InterLATA usage only)
		ner will forego All Access 600 free minutes)
• All Line:	s at location are required to be on the ALL ACCESS credit card verification). If a data line or an additional	r the tariff on file on our website www.accesscomm.com. S or ALL ACCESS LITE plan unless the Customer requires a data line all voice line is required, a standard business line can be ordered. The and any LD on the line will be billed the standard rate per the tariff.
STEP 2 - Term	Control of the Contro	L ACCESS
Contract Term: Monthly Rate: \$ _		Ill Access – Contract Assumption Only)
STEP 3 – Custo	omer Information	
	(Legal Business Name)	Telephone Number (include area code)
	Address	City State
	Federal Tax ID:	Customer Email Address:
Yes No	Access requests your approval to use certain information us in order to inform you about additional services customer Proprietary Network information (CPNI)	mation regarding the products and services you currently purchase vices we offer. This type of information is commonly known as Only Access Integrated Network Companies will use your CPNI.
hereby acknowled	dge and authorize Access to perform a business cre	dit review to determine eligibility for service.
Authorized Custom	ner Signature Title	Date

ACCESS INTEGRATED NETWORKS
4885 RIVERSIDE DR. STE. 107 MACON, GA. 31210
TOLL-FREE 1- 888-275-0777 TOLL-FREE FAX: 1- 877-311-8141
ALL ACCESS

STEP 4 - Electronic Billing & Payment (Optional choose one or both - - see terms and conditions for details)

E-Bill (on-line invoice via email with no paper invoice or remittance)

E-Auto Pay Option (credit card payment on-line)

ALL ACCESS / ALL ACCESS LITE AGREEMENT Agent ID Agent Date



FAX To 1-877-311-8141

- The Term of this Agreement extends from the date of initial service activation by Access Integrated Networks through the term noted above thereafter, and is subject to final credit approval. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The monthly base package charge for such service shall not change prior to thirty (30) day advanced notification to the customer by Access. Customer will be offered the option to be released from the terms of the contract without penalty in the case of a rate increase on the monthly base package charge. The release option does not extend to Contract Assumptions from the incumbent local exchange carrier, nor does the release option apply to rate increases of features charges, long distance usage, ancillary service charges, surcharges and/or fees. *
- Satisfaction Guarantee: If you are not completely satisfied for any reason with the quality of services within the first 30 days of service, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice. Customer must notify Access, in writing, within the first thirty days of service, to exercise the option to discontinue service without penalty. However, If Access has assumed your Contract from your previous carrier and you terminate this agreement, you will be responsible for any and all original contract termination charges that Access has assumed and those charges will be reflected on your final invoice
- Contract Assumptions from the incumbent local exchange carrier -- It is understood and agreed that the Customer must maintain a MINIMUM of two business lines using the ALL ACCESS package to qualify for the rate and term stated in this agreement
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract - Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
- Termination by Access Integrated Networks Access Reserves the right to terminate this agreement at anytime with a thirty-day (30) written notification to the customer.
- Renewal Upon expiration of the Initial Term Agreement, this Agreement will automatically renew for a one year term period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Customer will be required to continue subscription to same service at new location. Rates may vary based on geographic locations Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above. If customer moves a location under a term plan outside Access Integrated Networks service area, Access reserves the right to invoice customer in accordance with paragraph 5, above
- Payment / Collection of Charges Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half (1.5%) interest charge per month (1% in N.C.). In the event that the customer fails to pay any amount owed, customer shall be liable for any fees incurred by Access to collect unpaid balances. Access reserves the right to cease providing the service until such time the invoice is paid Such interruption of service shall not be a breach of this agreement, and shall not afford Customer any relief outlined in this agreement or any other document
- E-Bill By choosing this option, the customer elects not to receive a monthly paper invoice (detail, summary and remittance) and instead receive an on-line invoice. The customer shall receive a monthly email notification that the monthly invoice is available to be viewed on-line at www.accesscomm.com
- 11. E-Auto Pay By choosing the E Pay Option, the customer agrees to maintain a valid credit card number on file with Access Integrated Networks, and grant approval to automatically charge the credit card the balance due each month. Customer does have the option to discontinue this form of payment upon their request
- Agreement Modifications Only an authorized officer of Access Integrated Networks may agree to modifications to the terms and conditions of this agreement.
- Calle to AK HI LIGVI and Dunto Dia
- as

www.accesscomm.com	plan minutes and are billed at an alternate rate	which can be viewed at
** This Contract is subject to and controlled by the provisions o may be made from time to time. Other restrictions may apply properties and regulations of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the provisions of the subject to and controlled by the subject to an additional subject to an additional subject to the subject to an additional subject to an additional subject to a subject to	ursuant to the tariffs and can be viewed at www.	accesscomm com This
This agreement supersedes any and all verbal	or written representations of the price	of Access services.
I acknowledge the agreement terms and conditions of the	nis agreement. Customers Initials	Date
4885 RIVERSIDE TOLL-FREE 1- 888- 275- (I INTEGRATED NETWORKS E DR, STE. 107. MACON, GA. 31210 0777 TOLL-FREE FAX: 1- 877- 311- 8141 LL ACCESS	PAGE 2 of 2



At Access, our promise is Phone Service Made Simple and we intend to keep it that way.



- Unlimited local calls
- · Unlimited intraLATA long distance calls
- · Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

AlAccess

- · Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

All Access" features include

Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, Call Forwarding No Answer, Call Forward Busy, Call Selector, Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling **Number Delivery** Blocking and Ringmaster.

Regulatory fees and taxes apply.

HOME customers:

Access also offers competitive Access residential service to our business OMPANION

- · Unlimited local calls
- Unlimited domestic long distance calls
- **Combined billing**
- Unlimited use of more than 15 popular calling features

Why do our customers like us?

- Customer Commitment. Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- Quality Products at Competitive Prices. Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- Fair and Simple Billing. Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



For specific rate information in your area, call your local sales representative.

Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and mediumsized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.

AllAccess

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. All Access can handle that. All Access conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

Who are our customers?

Well, they're a lot like you.

They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.

Call Waiting
Three-Way Callin
Hunting
Remote Access
Repeat Dialing
Call Forwarding
Call Forwarding
Call Waiting
Three-Way Callin
Hunting
Remote Access
Repeat Dialing
Call Forwarding

Presidente sylvasti (stati) si	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

Your phone hardware might not be configured to accept some of these features
 **Requires voice mail

Basic Access line is available for fax and alarm lines.

For more information, call your local sales agent or visit

Access Integrated Networks, Inc., All Access, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Presubscribed Interexchange Carrier Charge (PICC) Base rates are subject to change as business conditions warrant. You understand that by accepting any proposal which might be offered to you, your local telephone service will be changed to Access. AIN is an independent company not affiliated with your current local telephone provider. You understand that by accepting this or any offer your local telephone service will be changed to AIN.



AVACCESS LITE

Alabama - Georgia -Kentucky - Louisiana - South Carolina - Tennessee

Introducing All Access Lite, our newest all distance product that conveniently brings Local and IntraLATA Long Distance service together, allowing small business customers to pay one price for Local and IntraLATA Long Distance service and features.

For each line the package includes:

- Unlimited Local Calling & Extended Local Calling (IntraLata)
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Peringkers avenderblig	TOTAL TOTAL SECTION OF THE SECTION O
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

All Domestic
InterLATA
Long Distance
at the low rate
of 4.9 cents
per minute.

Basic Access line available for fax and alarm lines.

Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

Access offers an array of local telephone services, long distance services and a variety of innovative bunc packages that are designed to meet the growing demands of today's workplace. The company's corpo headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.

For more information, call your local sales agent or visit

Access Integrated Networks, Inc., All Access Lite, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not lim Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC) Base rates are subject to change as business conditions warrant Access is an independent company not affiliated with your local telephone provider. By accepting this offer, your local telephone service will be changed to Access The long distance rate of 4.9 cent s per minute applies to subscribers in AL, GA. KY. LA and TN. AlN is an independent company not affiliated with your current local telephone provider. You understand that by accepting this or any offer your local telephone service will be changed to AlN.

Your phone hardware might not be configured to accept some of these features

[&]quot;Requires voice mail.

ALL ACCESS AGREEMENT Agent ID		
AgentDate		
FAX To 1-877-311-8141		
The undersigned currently is, or desires to		



become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the

following: For each	ch line, the package includes:*	is a total minima and the pasting and provided the
Unlimited Free lor Customer alternativ InterLATA Customer Initials: Customer Initials: Customer Initials: Customer Initials: All Lines credit ca	r may choose alternative long distance may choose alternative long distance provider will bill usage separately a service they will forego the All Acces X all acces ard location are required to be ard verification). If an additional	g and Caller ID (see list of features attached) ce providerfor IntraLATA or InterLATA service, but must acknowledge that and if the customer does not select Access for either IntraLATA and/or less 600 free minutes. SinterLATA and IntraLATA Sintralata Only - (All Access 600 free minutes will apply only to Intra LATA usage only) Sinterlata Only - (All Access 600 free minutes will apply only to InterLATA usage only) Sinterlata Only - (Customer will forego All Access 600 free minutes) ALL ACCESS unless the Customer requires a data line (fax or all line is required a standard business line with no features can be by and any LD on the line will be billed at \$.049.
Director Toll Free reduced Service Voice M	Cards ional Calls y Assistance Calls e Service (800, 888. 877, 866) I rate of \$.049 per minute. to Telemarketing Firms, ISPs	·
Rate Group	Monthly Rate	_ Customer's Initials
CUSTOMER:	(Business Name)	Access
Ву:	Address	Signature
	Signature	Title
	Title	Date *This agreement is not valid until executed by Access
	Date	

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term. ² C.
 - 2, It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
 - 3. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
 - 4. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month ferm upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
 - 5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4,

Α.

В.

² This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs. including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

ALL ACCESS AGREEM	ENT - New Customer
Agent ID	
Agent	
Date	
FAX To 1-877-311-8141	



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the en

	package and will return the LOA and this A for the Customer. ALL ACCESS is a telec ach line, the package includes:*	Agreement both duly sig ommunication service p	ned to ACCESS which will then ackage that provides the
Unlimi Free Id Custom alternati InterLA Customer Initials Customer	S: X ALL ACCESS Intralate S: X ALL ACCESS Interlate	for IntraLATA or InterLATA sustomer does not select Access minutes. TA and IntraLATA a Only - (All Access 600 free minutes only - (All Access 600 free minutes only - (All Access 600 free minutes only - (Customer will foregon only - (Customer will foregon only - (Customer will foregon only - (All Access 600 free minutes only - (Customer will foregon only - (Customer will foregon)	service, but must acknowledge that ess for either IntraLATA and/or s will apply only to IntraLATA u sage only) s will apply only to InterLATA usage only) go All Access 600 free minutes)
* The Package of Calling Interna Directo Toll Free reduced Service Voice M	does not include: Cards tional Calls ry Assistance Calls se Service (800, 888. 877, 866) – service d rate of \$.049 per minute. to Telemarketing Firms, ISPs or Call Cer	can be purchased separ nter Operations.	
Rate Group	Monthly Rate Custome	r's Initials	
CUSTOMER:	(Business Name)	Telephone Numbe	·r
By:	Address	City	State
	Signature	Date	
	Title		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer C. shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term.
 - 2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
 - 3. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
 - 4. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50 00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
 - 5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4,
 - This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs. including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

7/19/2005

Α.

B.

ALL ACCESS	AGREEMENT - New Custome
Agent ID	
Agent	
Date	
FAX To 1-877-3	311-8141



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:		
For each line, the package includes:* • Standard Business Line • Italianited Fortune Including New York (1997)		
 Unlimited Features – Including Hunting and Caller ID (see list of features attached) Free long distance ¹ 		
Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowled that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.		
Customer Initials: X ALL ACCESS InterLATA and IntraLATA		
Customer Initials: X ALL ACCESS Intralata Only — (All Access 600 free minutes will apply only to IntraLATA usage only) Customer Initials: X ALL ACCESS Interlata Only — (All Access 600 free minutes will apply only to Intral ATA usage only)		
Customer Initials: X ALL ACCESS Interlata Only — (All Access 600 free minutes will apply only to InterLATA usage only) Customer Initials: X ALL ACCESS with no LD service - (Customer will forego All Access 600 free minutes)		
• \$.049 LD rate for additional minutes.		
 All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049. 		
* The Package does not include: Calling Cards International Calls Directory Assistance Calls Toll Free Service (800, 888. 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute. Service to Telemarketing Firms, ISPs or Call Center Operations.		
Voice Mail		
1 A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month		
Rate Group Monthly Rate Customer's Initials		
CUSTOMER:		
(Business Name) Telephone Number		
By:		
Address City State		
Signature Date		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term **
- 2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
- 3. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- 4. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
- 5 In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.** This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

7/19/2005

Title

A.

В.

C.

ALL ACCESS A	NGREEIVIEIN I — Existing Custom	ıe
Agent ID		
Agent		
Date		
FAX To 1-877-3	11-8141	



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Business Line
- Unlimited Features Including Hunting and Caller ID (see list of features attached)
- Free long distance ¹

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X	ALL ACCESS InterLATA and IntraLATA
Customer Initials: X	ALL ACCESS Intralata Only — (All Access 600 free minutes will apply only to Intral.ATA usage only
Customer Initials: X	ALL ACCESS Interlata Only - (All Access 600 free minutes will apply only to InterLATA usage only
Customer Initials: X	ALL ACCESS with no LD service - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.
- * The Package does not include:
 - Calling Cards
 - International Calls
 - Directory Assistance Calls
 - Toll Free Service (800, 888, 877, 866) service can be purchased separately and billed at
 - reduced rate of \$.049 per minute.
 - Service to Telemarketing Firms, ISPs or Call Center Operations.
 - Voice Mail

1 A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month

۹.	Rate Group	Monthly Rate	Customer's Initials	
В.	CUSTOMER:	(Business Name)	Telephone Number	
	Ву:	Address	City	State
		Signature	Date	
		Title		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term.**
 - 2 It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term
 It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
 - 3 Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
 - 4 Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill
 - 5 In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.** This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

7/19/2005 Version 1.7

Agent ID		
Agent		
Date		
FAX To 1-87	7-311-8141	



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Business Line
- Unlimited Features Including Hunting and Caller ID
- Free long distance¹

alterna	ner may choose alternative l tive provider will bill usage : they will forego the All Acc	separately and if the custo			
Customer Initial Customer Initial Customer Initial Sustantial All Line verifica	Is: X Alls: X Alls: X Alls: X Alls: X Alls: X_ Alls: X_ Allc. Drate for additional minutes at location are required atton). If an additional line Don the line will be billed a	LL ACCESS Intralata On LL ACCESS Interlata On LL ACCESS with no LD tes. to be ALL ACCESS unles is required, a standard bu	nly — (All Access 600 fre nly — (All Access 600 fre service - (Customer v ss the Customer re	quires a data line (fax	or credit card
¹ A cap of 600 minutes	domestic long distance - per line and	aggregated by line per location per m	nonth.		
DirectoryToll Free	Cards onal Calls / Assistance Calls / Service (800, 888, 877, 866) – ser to Telemarketing Firms, ISPs or Ca		y and billed at reduced rat	te of \$.049 per minute.	
Contract Term: 1	Year2 Year	3 Year			
	Monthly Rate				
CUSTOMER:	(Business Name)	Teleph	none Number		
	(Duamood Hamo)	7 0.00			
Ву:	Address	City		State	Parinter annual come arrowed
	Signature	Date		emonatum canada de la constanta	

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the
 carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for
 any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice.
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
- 4 Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
- Renewal Upon expiration of an Initial Term Agreement , the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term")
- 7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005 Version 2.0

^{**} This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of

ALL ACCESS AGREEMENT	
Agent ID	
Agent	
Date	
FAX To 1-877-311-8141	



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

Standa Unlimit Free lo Custom alternati service Customer Initia Customer Initia Customer Initia Customer Initia \$.049 l All Line card ve	als: X ALL A brate for additional minut as at location are required t	distance provider for larately and if the custon 300 free minutes. ACCESS InterLATA ACCESS Intralata (ACCESS Interlata (ACCESS With no Lites. To be ALL ACCESS line is required a second	ntraLATA or InterLATA service ner does not select Access for A and IntraLATA Only — (All Access 600 free minutes Only — (All Access 600 free minutes D service - (Customer will forego a unless the Customer retandard business line with the contract of the contract of the contract of the customer will forego the customer retandard business line with the contract of the customer with the customer with the customer retains the customer with the customer with the customer retains the customer with the customer retains the customer with the customer win	ce, but must acknowledge that or either IntraLATA and/or InterLATA s will apply only to IntraLATA usage only) S will apply only to IntraLATA usage only)
* The Package of Calling	does not include: Cards itional Calls ory Assistance Calls ee Service (800, 888. 877, d rate of \$.049 per minute. e to Telemarketing Firms, IS	866) – service can SPs or Call Center	be purchased separately Operations.	y and billed at
Rate Group	Monthly Rate	Customer's I	nitials	
CUSTOMER:	(Business Name)		Telephone Number	
By:	Address		City	State
				State
	Signature		Date	

- 1 The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term.
 - 2 Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge
 - 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
 - 4 Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal. State and Local Taxes. Federal and State Universal Service Charges. FCC Network Access Charges, Number Portability Surcharge, 911 Fees. Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
 - 5 Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's
 - 6. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above
 - "This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

Title

Α.

В.

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Business Line
- Unlimited Features Including Hunting and Caller ID

 Free lo 	ong distance '			
alterna	ner may choose alternative tive provider will bill usage they will forego the All Acc	separately and if the custome	raLATA or InterLATA service, but must ack r does not select Access for either IntraLAT	nowledge that TA and/or InterLATA
Customer Initia Customer Initia Customer Initia • \$.049 • All Line verifica	Is: X A Is: X A Is: X A Is: X A LD rate for additional minutes at location are required	utes. to be ALL ACCESS unless is required, a standard busi	IntraLATA — (All Access 600 free minutes will apply only to Intral — (All Access 600 free minutes will apply only to Interl rvice - (Customer will forego All Access 600 free minutes and the Customer requires a data line (fax or ness line can be ordered. The normal lines)	credit card
A cap of 600 minutes	domestic long distance – per line and	aggregated by line per location per mont	h	
DirectoryToll Free	Cards onal Calls / Assistance Calls e Service (800, 888 877, 866) – se to Telemarketing Firms, ISPs or Ca		d billed at reduced rate of \$.049 per minute.	
Contract Term: 1	Year2 Year _	3 Year ²	² Contract Assumption only available on 3 year ten	m
Rate Group	Monthly Rate	Customer's Initials		
CUSTOMER:				
	(Business Name)	Telephon	e Number	.
²By:				
•	Address	City	State	
	Signature	Date		

- The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice 2
- It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is 3 also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract - Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill
- Renewal Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term"). 6.
- In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005 Version 2.1

^{**} This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

Agent ID	
Agent	
Date	
FAX To 1-877-3	311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:*

Standard Business Line

Title

- Unlimited Features Including Hunting and Caller ID
- Free long distance¹

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that

			parately and if the customes 600 free minutes.	er does not select Access for either IntraLATA and/or InterLATA
LD rate All Line verifica	ls: X ls: X ls: X e for addition es at locatio ation). If an	ALL ALL ALL nal minutes will to a are required to additional line is	 ACCESS with no LD so be billed the plan rate per be ALL ACCESS unless required, a standard bus 	nd IntraLATA y - (All Access 600 free minutes will apply only to IntraLATA usage only) y - (All Access 600 free minutes will apply only to InterLATA usage only) ervice - (Customer will forego All Access 600 free minutes) the tariff on file on our website www.accesscomm.com. the tariff on file on our website in (fax or credit card siness line can be ordered. The normal line rate will apply and in file on our website www.accesscomm.com.
1 A cap of 600 minutes	domestic long di	stance - per line and ag	gregated by line per location per mor	nth.
 Toll Free 	Cards onal Calls Assistance Cal Service (800, 8 o Telemarketing		Center Operations	
Contract Term: 1	Year	2 Year	3 Year ²	² Contract Assumption only available on 3 year term.
Rate Group	Month	nly Rate	Customer's Initials _	
CUSTOMER:				
	(Busines	ss Name)	Telephoi	ne Number
²By:	711			
	Address		City	State
	Signatur	те	Date	

- The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- 2. Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill
- Renewal Upon expiration of an Initial Term Agreement , the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless 6. terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term")
- In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above

5/27/2004 Version 2.2

^{**} This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:*

Standard Business Line

Title

Unlimited Features – Including Hunting and Caller ID

Free lon	a distance ¹	arrang arra Ganor 15		
alternativ		separately and if the custome	raLATA or InterLATA service, but must acknow er does not select Access for either IntraLATA	
Customer Initials: X ALL ACCESS InterLATA and IntraLATA Customer Initials: X ALL ACCESS Intralata Only - (All Access 600 free minutes will apply only to IntraLATA usage Customer Initials: X ALL ACCESS Interlata Only - (All Access 600 free minutes will apply only to InterLATA usage ALL ACCESS Interlata Only - (All Access 600 free minutes will apply only to InterLATA usage ALL ACCESS with no LD service - (Customer will forego All Access 600 free minutes) • All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit ca verification). If an additional line is required, a standard business line can be ordered. The normal line rate wi any LD on the line will be billed the plan rate per the tariff on file on our website www.accesscomm.com. 1 A cap of 600 minutes domestic long distance - per line and aggregated by line per location per month. 1 The Package does not include: • Calling Cards • International Calls		ATA usage only) utes) scomm.com. redit card rate will apply and		
* The Package does not	include: ds		•	
Contract Term: 1 Y	/ear2 Year	3 Year ²	² Contract Assumption only available on 3 year term.	
Rate Group	Monthly Rate	Customer's Initials		
CUSTOMER:	(Business Name)	Telephon	e Number	
Ву:	Address	City	State	_
	Signature	Date		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- 2. Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice.
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
- 4. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- 5. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
- 6. Renewal Upon expiration of an Initial Term Agreement , the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005

^{**} This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

Access

It's essential to your business. It's your lifeline to customers.

It's your phone service, and

Business Overview:

- Founded in 1996
- Experienced Leadership
- Responsive
 Customer Care
- Competitive Prices

Product Offering:

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

Customer Care 888-275-0777 www.accesscomm.com We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.

All Access - 12/24/36 Month Options. All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

All Access Lite - 12/24/36 Month Options. Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

Legacy Lines/Features/LD - A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

Metro Promo - If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

Simply Access & Access Loyalty - Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

Home Companion - The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

Phone Service Made Simple



At Access, our promise is Phone Service Made Simple and we intend to keep it that way.



- · Unlimited local calls
- Unlimited intraLATA long distance calls
- · Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

AllAccess

- · Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

All Access features include

Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, **Call Forwarding No** Answer, Call Forward Busy, Call Selector, Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling **Number Delivery** Blocking and Ringmaster.

Regulatory fees and taxes apply.

Access also offers competitive Access residential service to our business

COMPANION

- Unlimited local calls
- Unlimited domestic long distance calls
- Combined billing
- Unlimited use of more than 15 popular calling features

*Available only to new or existing business customers

Why do our customers like us?

- ✓ Customer Commitment. Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- ✓ Quality Products at Competitive Prices. Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- ✓ Fair and Simple Billing. Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



For specific rate information in your area, call your local sales representative.

Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and mediumsized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.



Introducing All Access

\$39.95 per month

Includes:

- * Unlimited Local Calls
- * Enhanced Caller ID
- * Call forwarding
- * Call Return (*69)
- * Repeat Dialing
- * Call Block
- * Speed calling

- * 600 minutes per month of Domestic Long Distance
- * 3-way Calling
- * Hunt\Rollover
- * Call Waiting
- * RingMaster
- * Call Selector
- * Call tracing

Toll Free service available with no fees at the low rate of 5.9 cents per minute and you keep your existing toll free numbers!!!

- Keep all existing Telephone numbers & Listings.
- Convenience of One bill.
- Superior Customer Service, all calls are answered by a person.
- Any minutes over 600 will be bill at the low rate of 5.9 cents per minute.
- No Cost to switch to Access Integrated Networks
- Have an existing Contract? <u>NO PROBLEM!</u> ACCESS can assume most existing Contracts.
- Multiple lines can be pooled to save even more!!! (example: 3 line account would pool 1800 minutes, where any of the lines could use the long distance minutes.)

Huge saving! Great Customer Service! Keep all your numbers!
Truly the best In Business Telephone Service!!!

AllAccess

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. All Access can handle that. All Access conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

Who are our customers?

Well, they're a lot like you.

They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.

Features Availables	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

Your phone hardware might not be configured to accept some of these features

For more information, call your local sales agent or visit www.accesscomm.com



All Access

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. All Access can handle that. All Access conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

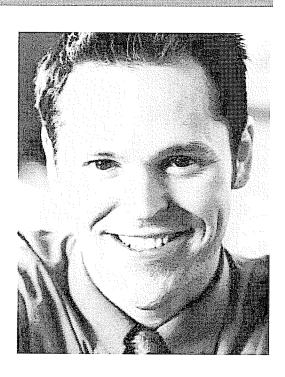
For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

Who are our customers?

Well, they're a lot like you.

They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.



For more information, call your local sales agent or visit www.accesscomm.com



ALL ACCESS L	IIE AGREEMENT - New Customer
Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141

B.



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ch will vides

then initiate se	LITE package and will re ervice for the Customer. A For each line, the packag	eturn the LOA and this Agreement both ALL ACCESS LITE is a telecommunica ge includes:*	n duly signed to ACCESS which will ation service package that provides			
Unlim Free Custor alterna free m Customer Initia Customer Initia Customer Initia Customer Initia	IntraLATA (local) long di mer may choose alternative le ative provider will bill usage si inutes. als: X AL als: X AL als: X AL	ong distance providerfor IntraLATA or InterLA eparately and if the customer does not select L ACCESS LITE InterLATA and IntraLAT L ACCESS LITE Intralata Only - (free minutes L ACCESS LITE Interlata Only - (Customer wi L ACCESS LITE with no LD service - (Cust	ATA service, but must acknowledge that Access for IntraLATA they will forego the A will apply to IntraLATA usage) Il be billed \$.049 for InterLATA minutes)			
\$.049 LD rate for InterLATA minutes. All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fa or credit card verification). If an additional line is required a standard business line with no features carbe ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.						
Callin Interr Direct Toll F	ced rate of \$.049 per min ce to Telemarketing Firm	77, 866) – service can be purchased s ute. ns, ISPs or Call Center Operations.	eparately and billed at			
Rate Group	Monthly Rate	Customer's Initials				
CUSTOMER:	(Business Name)	Telephone Nu	ımber			
Ву:	Address	City	State			
	Signature	Date				
	Title					

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the C. Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month
 - 2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
 - 3. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
 - 4. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
 - 5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4,

7/19/2005 Version 1

This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

ALL ACCESS LITE AGREEMENT - Existing Customer Agent ID Agent Date FAX To 1-877-311-8141 The undersigned currently is a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows: The Customer will promptly complete this Agreement and return duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following: For each line, the package includes:* Standard Business Line Unlimited Features - Including Hunting and Caller ID (see list of features attached) Free IntraLATA (local) long distance Customer may choose alternative long distance provider for IntraLATA or InterIATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the

or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

* The Package does not include:

Calling Cards

Customer Initials: X

Customer Initials: X_

Customer Initials: X Customer Initials: X

 \Box International Calls

Directory Assistance Calls

Toll Free Service (800, 888. 877, 866) - service can be purchased separately and billed at 1

ALL ACCESS LITE InterLATA and IntraLATA

All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax

ALL ACCESS LITE Intralata Only - (free minutes will apply to IntraLATA usage) ALL ACCESS LITE Interlata Only - (Customer will be billed \$.049 for InterLATA minutes)

ALL ACCESS LITE with no LD service - (Customer will forego free IntraLATA minutes)

reduced rate of \$.049 per minute.

\$.049 LD rate for InterLATA minutes.

Service to Telemarketing Firms, ISPs or Call Center Operations.

Voice Mail 1.1

By:

C.

Α.	Rate Group	_ Monthly Rate	Customer's Initials
R			

CUSTOMER: (Business Name) Telephone Number

> Address City State

Signature Date

Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month

- 2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
- 3. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
- 4. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50 00 multiplied by the number of months remaining in the term per location All such sums due shall be set out on the Customer's final bill.
- 5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4,

7/19/2005 Version 1

[&]quot;This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

Agent ID		
Agent		_
Date		_
FAX To 1-877-3	11-8141	_



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following: For each line, the package includes:*

	Standar	d Business Line					
	Unlimited Features – Including Hunting and Caller ID Free IntraLATA (local) long distance						
	acknow	ledge that alternat	ernative long distar ive provider will bil	l usage se	ler for IntraLATA or parately and if the	or InterLATA : e customer de	service, but must oes not select Access
for IntraLATA they will forego the free minutes.							
Custor	ner Initials	: X	ALL ACCESS LIT	TE InterLA	NTA and IntraLATA	4	
Custor Custor	ner Initials ner Initials	: X : X	ALL ACCESS LIT	ΓΕ Intralat ΓΕ Interlat	a Only - (free mine a Only - (Custome	utes will apply er will be bille	y to IntraLATA usage) d \$.049 for InterLATA
		.,	minutes)				
		: X	minutes)	TE with no	LD service - (Cus	stomer will for	rego free IntraLATA
Ü		rate for InterLATA					
a	card veri	tication). It an addit	ired to be ALL ACCI ional line is required id any LD on the line	a standar	d business line with	er requires a d no features c	ata line (fax or credit an be ordered. The
		es not include:					
:"!	Calling C						
0		onal Calls					
		Assistance Calls					
	1011 Free	s Service (800, 888,	877, 866) – service	can be pui	chased separately	and billed at	
		rate of \$.049 per mi	mute. ms, ISPs, or Call Ce	ntor Ones	- A!		
T)	Voice Ma	ail	ilis, isrs, di Cali Ce	inter Opera	auons.		
	V 0100 1111	A11					
		Rate Group	Monthly Rat	te	Customer's Init	ials	_
CUSTO	MER:						
		(Business Name)		·····	Telephone Numb	per	
By:							
Бу.		Address					
		Address		City		State	
		Signature		Date			
		Title					

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month term:
- 2. Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
- 4. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- 5. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50 00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
- 6. Renewal Upon expiration of an Initial Term Agreement of 2 years, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 7. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

7/19/2005 Version 1.1

[&]quot;This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs. including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

4 (15)		
Agent ID		
Agent		
Date		
FAX To 1-877-	-311-8141	



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:*

- · Standard Business Line
- Unlimited Features Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Title

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

free mir	nutes.			
All Line card ve	s: X AL s: X AL s: X AL D rate for InterLATA minutes at location are required to	L ACCESS Interlata Onl L ACCESS with no LD s tes. to be ALL ACCESS LITE t line is required, a standar	nd IntraLATA y — (Free minutes will apply to IntraLATA y — (Customer will be billed \$ 049 for Inte ervice - (Customer will forego free Intra unless the Customer requires a d business line can be ordered.	rLATA minutes) LATA minutes) data line (fax or credit
 Toll Free 	ards nai Calls Assistance Calls Service (800, 888, 877, 866) – serv o Telemarketing Firms, ISPs or Call	rice can be purchased separately a Center Operations.	and billed at reduced rate of \$ 049 per minu	ute
Contract Term: 1	Year2 Year	3 Year		
Rate Group	Monthly Rate	Customer's Initials _		
CUSTOMER:	(Business Name)		Telephone Number	-
Ву:	Address	City	State	-
	Signature	Date		-

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the
 conversion to the carrier of your choice at no additional charge.
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
- Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term All such sums due shall be set out on the Customer's final bill.
- Renewal Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term
 Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive
 period (each a "Renewal Term").
- 7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005

[&]quot;This Contract is subject to and controlled by the provisions of Access' lawfully flied tariffs. including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:*

- · Standard Business Line
- Unlimited Features Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Title

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

free minute		paratery and it the custor	ilei does ilot select Access i	or intraca ra triey will forego trie
\$.049 LD rAll Lines a card verific	(ALL (ALL (ALL rate for InterLATA minute t location are required to	ACCESS LITE Interlat ACCESS LITE with no es. be ALL ACCESS LITE ne is required, a standa	ta Only — (Free minutes will appl ta Only — (Customer will be billed to LD service - (Customer will fo unless the Customer require	y to IntraLATA usage) d \$.049 for InterLATA minutes) brego free IntraLATA minutes) res a data line (fax or credit ered. The normal line rate will
	Calls istance Calls		and billed at reduced rate of \$ 049 p	per minute.
Contract Term: 1 Ye	ar 2 Year	3 Year		
Rate Group	Monthly Rate	Customer's Initials		
CUSTOMER:	(Business Name)		Telephone Number	4
Ву:	Address	City	Stat	de
	Signature	Date		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. ***
- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the
 conversion to the carrier of your choice at no additional charge.
- 3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
- 4 Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
- 5. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
- 6 Renewal Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- 7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005 Version 1.3

This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

Agent ID		
Agent		
Date		
FAX To 1-877-	-311-8141	



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:*

Standard Business Line

Title

- Unlimited Features Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

 All Lines card verif 	X X x or additional minutes at location are requir fication). If an additio	ALL ACCESS LITE ALL ACCESS LITE ALL ACCESS LITE will be billed the pla ed to be ALL ACCE: anal line is required.	Intralat Interlat with no n rate pe SS LITE a standar	ATA and IntraLATA ta Only — (Free minutes will apply to IntraLATA usage) ta Only — (Customer will be billed per the tariff on file) to LD service - (Customer will forego free IntraLATA minutes) er the tariff on file on our website www.accesscomm.com unless the Customer requires a data line (fax or credit and business line can be ordered. The normal line rate we the tariff on file on our website www.accesscomm.com.	,i i
* The Package does not in Calling Card International Directory As Toll Free Se	nclude: Is				
Contract Term: 1 Ye	ear 2 Year	3 Year			
Rate Group	Monthly Rate	Customer's	Initials _		
CUSTOMER:	(Business Name)			Telephone Number	
Ву:	Address		City	State	
	Signature		Date		

- 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term.
- Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
- It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
- 4 Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
- 5. Termination by Customer Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
- 6. Renewal Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
- In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

7/19/2005

This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

Agent ID	
Agent	
Date	
FAX To 1-877-3	11-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:*

- Standard Business Line
- Unlimited Features Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Title

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

free minu	ıtes.			•
 All Lines card veri 	X A X A X A Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	LL ACCESS LITE Interla LL ACCESS LITE with n ill be billed the plan rate p I to be ALL ACCESS LITE al line is required, a standa	ta Only (Free minutes will apply ta Only (Customer will be billed to LD service (Customer will for er the tariff on file on our web unless the Customer require and business line can be orde	per the tariff on file) rego free IntraLATA minutes) Osite www.accesscomm.com .
 Toll Free St 	ds	all Center Operations		
Contract Term: 1 Y	′ear 2 Year _	3 Year		
Rate Group	Monthly Rate	Customer's Initials		
CUSTOMER:	(Business Name)		Telephone Number	
Зу:	Address	City	State	9
	Signature	Date		

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 conversion to the carrier of your choice at no additional charge.
- 3 It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
- 4. Taxes and Fees The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
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7/19/2005

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Access

It's essential to your business. It's your lifeline to customers.

It's your phone service, and

Business Overview:

- Founded in 1996
- Experienced Leadership
- Responsive
 Customer Care
- Competitive Prices

Product Offering:

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

Customer Care 888-275-0777 www.accesscomm.com We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.

All Access - 12/24/36 Month Options. All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

All Access Lite - 12/24/36 Month Options. Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

Legacy Lines/Features/LD - A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

Metro Promo - If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

Simply Access & Access Loyalty - Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

Home Companion - The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

Phone Service Made Simple

Alabama - Georgia -Kentucky - Louisiana - South Carolina - Tennessee

Introducing All Access Lite, our newest all distance product that conveniently brings Local and IntraLATA Long Distance service together, allowing small business customers to pay one price for Local and IntraLATA Long Distance service and features.

For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

* Your phone hardware might not be configured to accept some of these features.

**Requires voice mail.

All Domestic
InterLATA
Long Distance
at the low rate
of 4.9 cents
per minute.

Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

Access offers an array of local telephone services, long distance services and a variety of innovative bundled packages that are designed to meet the growing demands of today's workplace. The company's corporate headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.

For more information, call your local sales agent or visit www.accesscomm.com

Access Integrated Networks, Inc., All Access Lite, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. Access is an independent company not affiliated with your current local telephone provider By accepting this offer, your local telephone service will be changed to Access. The long distance rate of 4.9 cents per minute applies to subscribers in Alabama, Georgia, Kentucky, Louisiana, South Carolina, and Tennessee



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Florida - North Carolina - Mississippi

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Features Available*	
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Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
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Caller ID Deluxe	Enhanced Caller ID
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Distinctive Ring	Message Waiting Indication**

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All Domestic InterLATA Long Distance at the low rate of 5.9 cents per minute.

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Calling number delivery blocking	Star 98 Access **
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**Requires voice mail.

All Domestic
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All Lite Access **Product Summary Dealer Rate Sheet**



All Access Life

Alabama - Georgia - Kentucky - Louisiana - South Carolina - Tennessee

Plan Description

Comprehensive Bundled Offering of unlimited local calling, extended local calling, calling features, low LD rates

Availability

Alabama, Georgia, Kentucky, Louisiana, South Carolina, and Tennessee

Pricing

See plan pricing on aincental.com

Package Features

Call Waiting

Caller ID Deluxe

Three Way Calling* Repeat Dial*

Call Forward Variable

Call Return*

Speed Dial

Call Forward Busy

*Automatically applied on each line

Call Forward No Answer

Call Tracing

Call Selector

Call Block

900/977 Blocking

Anonymous Call Rejection

Repeat Dial Blocking

Call Return Blocking Caller ID Blocking

Distinctive Ring

Hunting

Message Waiting Indication**

Star 98 Access*

** Requires Voice Mail

Additional Features

Inside Wire Maintenance

Privacy Director

Voicemail w/ stutter tone

\$5.50 / per line \$5.95/ per line \$5.95 / per line

Local Calling

Unlimited local and lata wide calling

Long Distance

(48 Contiguous States)

\$.049 / minute AL, GA, KY, LA, SC, TN

LD Domestic Rate

Domestic Outbound Toll Free (Domestic Inbound) Card

\$.049 / minute AL, GA, KY, LA, SC, TN \$2.95 fee & .069 / minute

\$0.19 / min

6 second billing increments 6 second billing increments Full minute billing

Additional Lines

All lines at the location are required to be All Access Lite unless the customer requires a data line (fax or credit card verification). If an additional data line is required a standard 1 FB with no features can be ordered. The normal line rate will apply and any domesitc LD on the line will be billed per the tariff on file.

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on www accesscomm.com. Other restrictions may apply pursant to the tariffs. The laws and regulations of the state shown as the cutomer's principal place of business shall govern this Agreement. Offer May be modified or withdrawn at any time without notice.

Introducing All Access Lite, our newest all distance product that conveniently brings Local and IntraLATA Long Distance service together, allowing small business customers to pay one price for Local and IntraLATA Long Distance service and features.

For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

All Domestic
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at the low rate
of 4.9 cents
per minute.

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For more information, call your local sales agent or visit www.accesscomm.com



^{*} Your phone hardware might not be configured to accept some of these features

^{**}Requires voice mail

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InterLATA
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at the low rate
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Access offers an array of local telephone services, long distance services and a variety of innovative bundled packages that are designed to meet the growing demands of today's workplace. The company's corporate headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.

For more information, call our customer care team at 888-294-0885.



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^{**}Requires voice mail.



At Access, our promise is Phone Service Made Simple and we intend to keep it that way.

AllAccess

- Unlimited local calls
- Unlimited intraLATA long distance calls
- · Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

AllAccess

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

All Access features include

Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, **Call Forwarding No** Answer, Call Forward Busy, Call Selector, Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling **Number Delivery Blocking and Ringmaster.**

Regulatory fees and taxes apply

Access also offers Access competitive residential service to our business HOME to our busing to customers:

· Unlimited local calls

COMPANION

- Unlimited domestic long distance calls
- Combined billing
- · Unlimited use of more than 15 popular calling features

*Available only to new or existing business customers

Why do our customers like us?

- ✓ Customer Commitment. Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- Quality Products at Competitive Prices. Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- Fair and Simple Billing. Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



For specific rate information in your area, call your local sales representative.

Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and mediumsized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.

1) Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. 2) Service may not be available in all areas

Introducing All Access Lite, our newest all distance product that conveniently brings Local and IntraLATA Long Distance service together, allowing small business customers to pay one price for Local and IntraLATA Long Distance service and features.

For each line the package includes:

- Business Line.
- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- One price and one easy-to-understand bill
- Feature-Packed. More than 20 features

You want as many features as there are needs so your business can remain flexible. All Access Lite can handle that!

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Tracing
Call Selector	Preferred Call Forwarding
Caller ID & Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Anonymous Call Rejection, per line
RingMaster Service	Star 98 Access**
Call Forwarding Busy Line	Message Waiting Indication**

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Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

Access offers an array of local telephone services, long distance services and a variety of innovative bundled packages that are designed to meet the growing demands of today's workplace. The company's corporate headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.



^{**} Requires voice mail.

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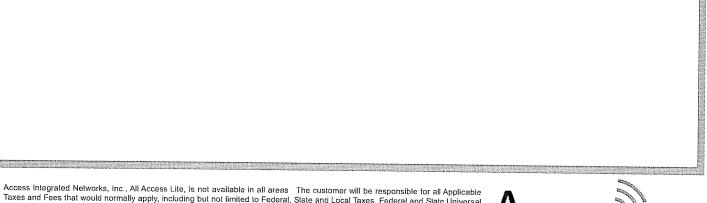
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- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill
- All Domestic InterLATA Long Distance at the low rate of 4.9 cents per minute

THE PERSON NAMED IN COLUMN NAM
Michigan
177 commences
4,902,802,804
2000
STREET, STREET
Anna anna
THE REAL PROPERTY.

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
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